

## Applying Access Codes

### Desktop Users

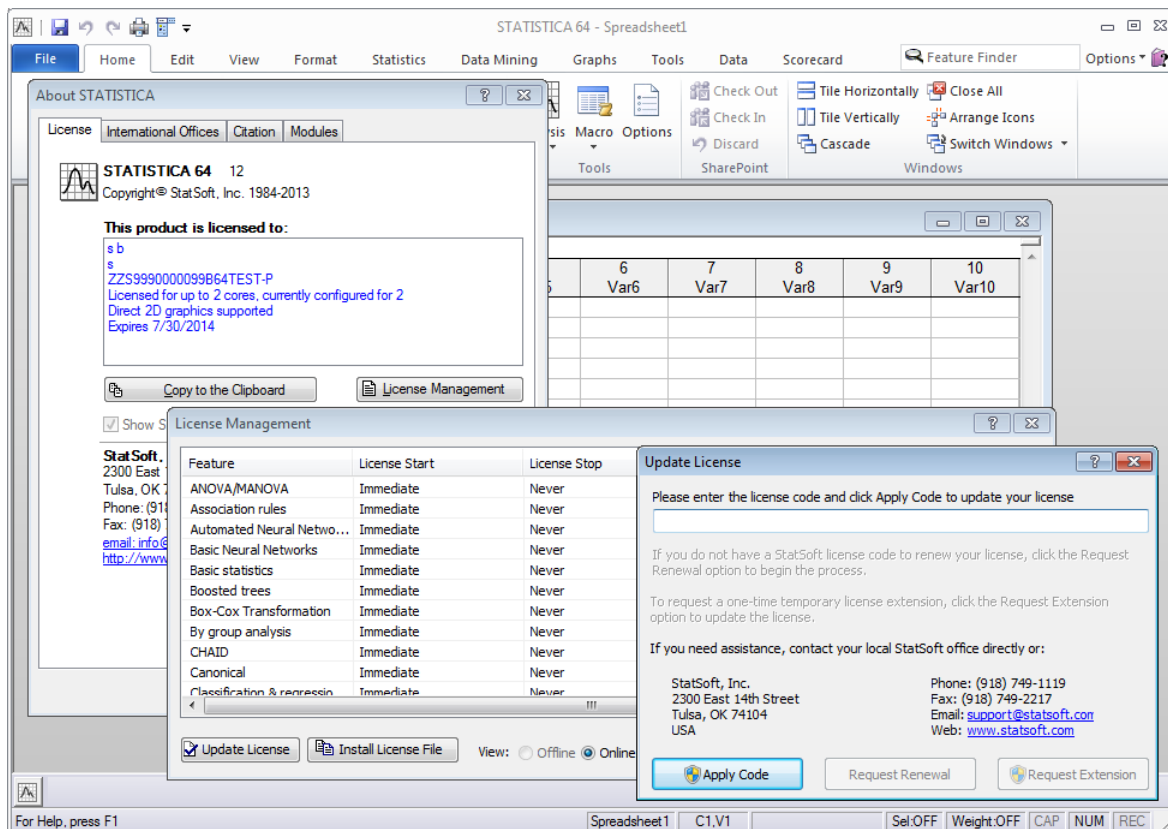
For desktop users, access to all licensing features is performed through *STATISTICA*.

### Applying Access Code

If *STATISTICA* does not require renewal (Figure 1 below):

1. Launch *STATISTICA*.
2. Select the *File* tab, and click *Help/Support*. Under the *About STATISTICA* heading, click *More Details*.
3. In the *About STATISTICA* dialog box, on the *License* tab, click the *License Management* button.
4. In the *License Management* dialog box, click the *Update License* button.
5. In the *Update License* dialog box, enter the Access Code and click the *Apply Code* button.

The license file will be updated and applied to your system. Note that Internet access is required for this process to succeed.



*Figure 1 – Accessing Apply Code, Request Renewal, and Request Extension options for Desktop users*

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If *STATISTICA* does require renewal (Figure 2 and 3 below):

1. Launch *STATISTICA*.
2. A dialog box will be displayed indicating that your license for *STATISTICA* needs to be updated.
3. Click the *Update License* button.
4. In the *Update License* dialog box, enter the Access Code, and click the *Apply Code* button.

The license file will be updated and applied to your system. Note that Internet access is required for this process to succeed.

If your computer does not have Internet access or is older than Version 12:

1. Save a copy of the license file from *STATISTICA* to another location so that it can be uploaded to StatSoft. For example, you might save it to a USB (flash) drive.
2. From a computer that does have Internet access, visit <https://registration.statsoft.com/update.aspx> with a web browser.
3. Fill out the License Update form, and attach the license file that you saved in step 1.
4. Click the *Submit* button. The updated license file will be created and emailed to you along with instructions on how to apply the license to your system.

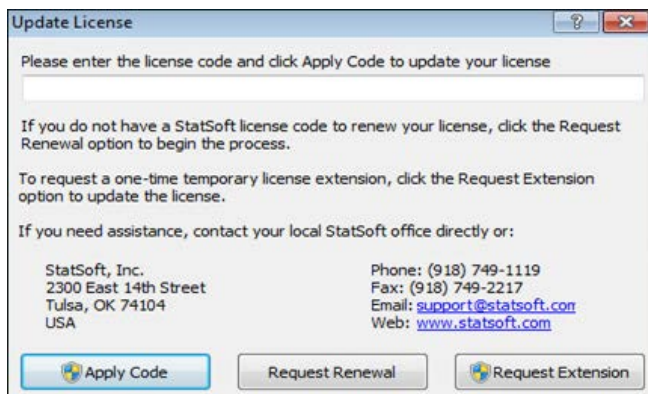


Figure 2 – Update License dialog box

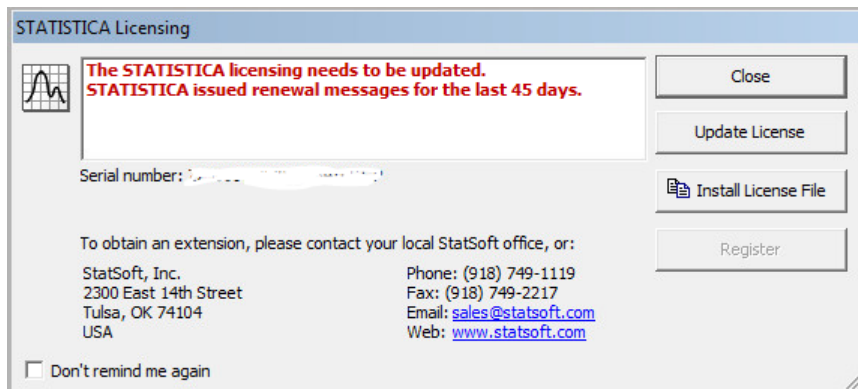


Figure 3 – License requires renewal

## Concurrent Users (Includes CNET, BNET, and Enterprise Installations)

For network licenses, all licensing functions are performed through the *Concurrent License Manager* installed on the server where the license service is installed.

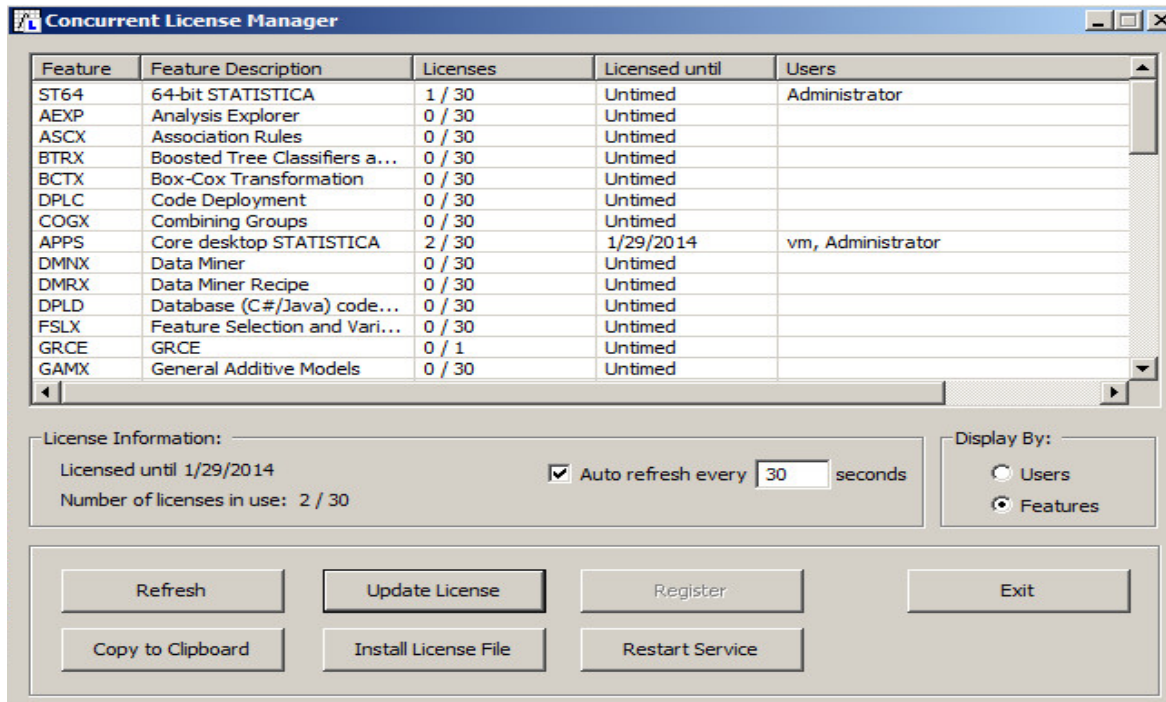


Figure 4 – Concurrent License Manager

Click the *Update License* button to display the *Update License* dialog box.

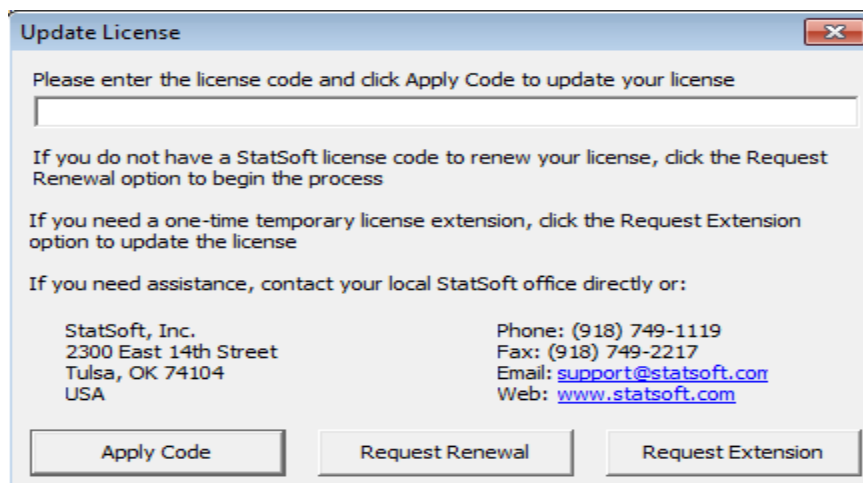


Figure 5 – Update License dialog box

## Applying Access Code

1. Launch the *Concurrent License Manager* on the server where the license service is installed.
2. Click the *Update License* button (see Figure 4).
3. In the *Update License* dialog box, enter the Access Code, and click the *Apply Code* button (see Figure 5). The license file will be updated and applied to your system. Note that Internet access is required for this process to succeed.

If your computer does not have Internet access or is older than Version 12:

1. Save a copy of the license file from *STATISTICA* to another location so that it can be uploaded to StatSoft. For example, you might save it to a USB (flash) drive.
2. From a computer that does have Internet access, visit <https://registration.statsoft.com/update.aspx> with a web browser.
3. Fill out the License Update form and attach the license file that you saved in step 1.
4. Click the *Submit* button. The updated license file will be created and emailed to you along with instructions on how to apply the license to your system.